

Maple Medical PRU



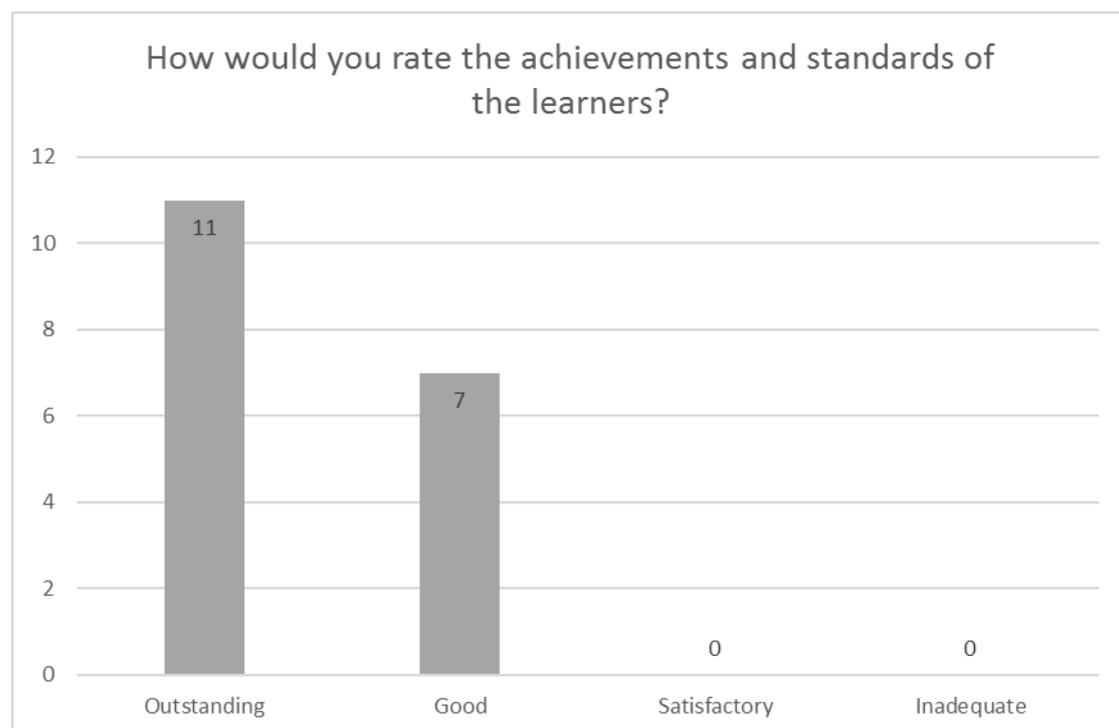
Stakeholder Evaluation 2019

We asked stakeholders to respond to our questionnaire about the service. We had 18 responses.

Question 1

This question was to ask the context of their involvement with Maple Medical PRU. The stakeholders who responded comprised mainstream school representatives, school nursing service, Forest School provider, invigilators, health professionals, visiting students, CAMHS professionals, Management Committee members and other professionals who have delivered sessions to the pupils. The following graphs show the results of our survey.

Question 2



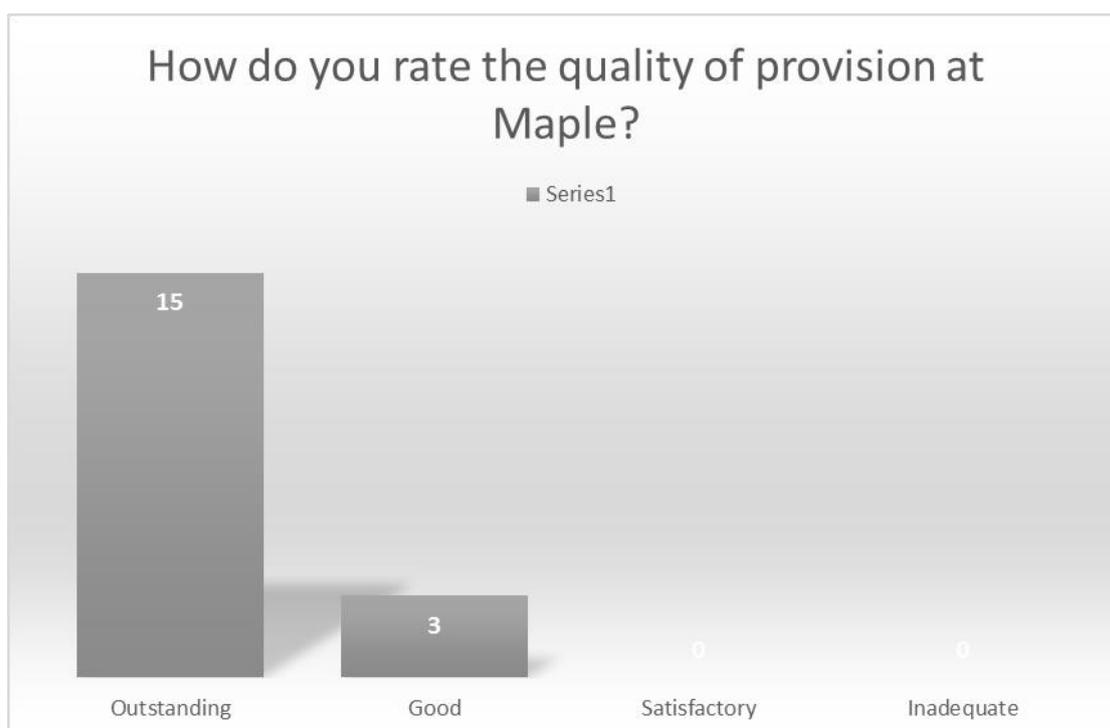
All of the stakeholders who responded felt the achievements and standards of our learners were outstanding or good with 61% saying outstanding.

Question 3



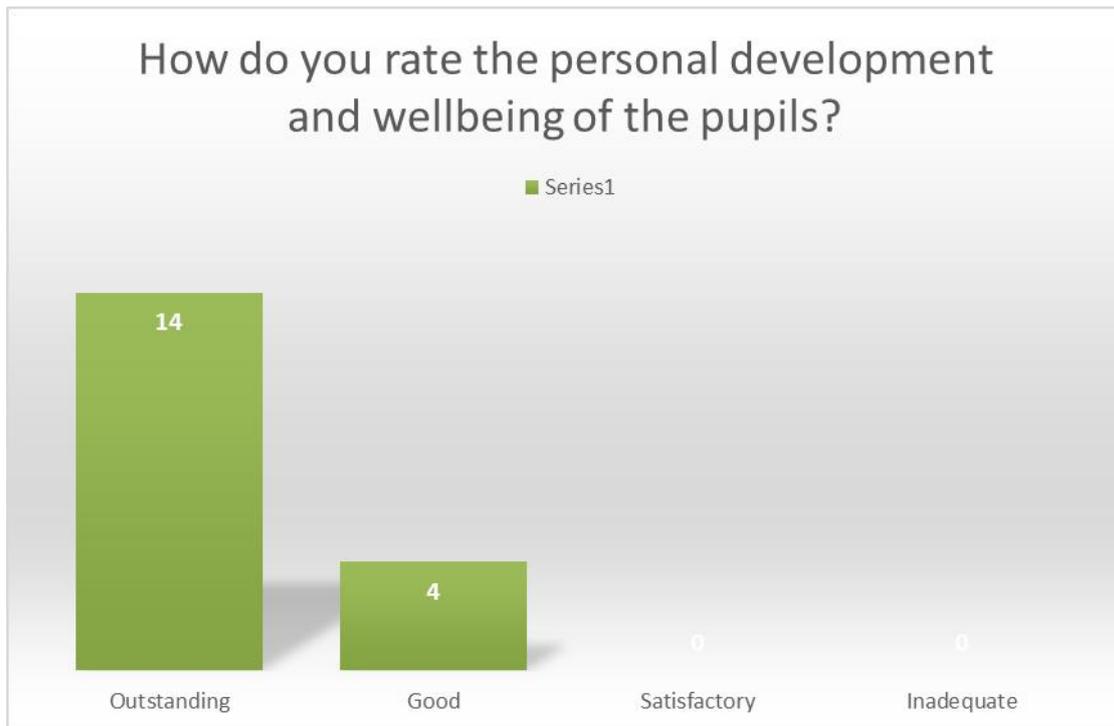
All of the respondents thought the pupils' behaviour was good or outstanding 61% said outstanding. Ofsted, StEP (Standard and Effectiveness Partner) as well as Management Committee member visits also confirm this.

Question 4



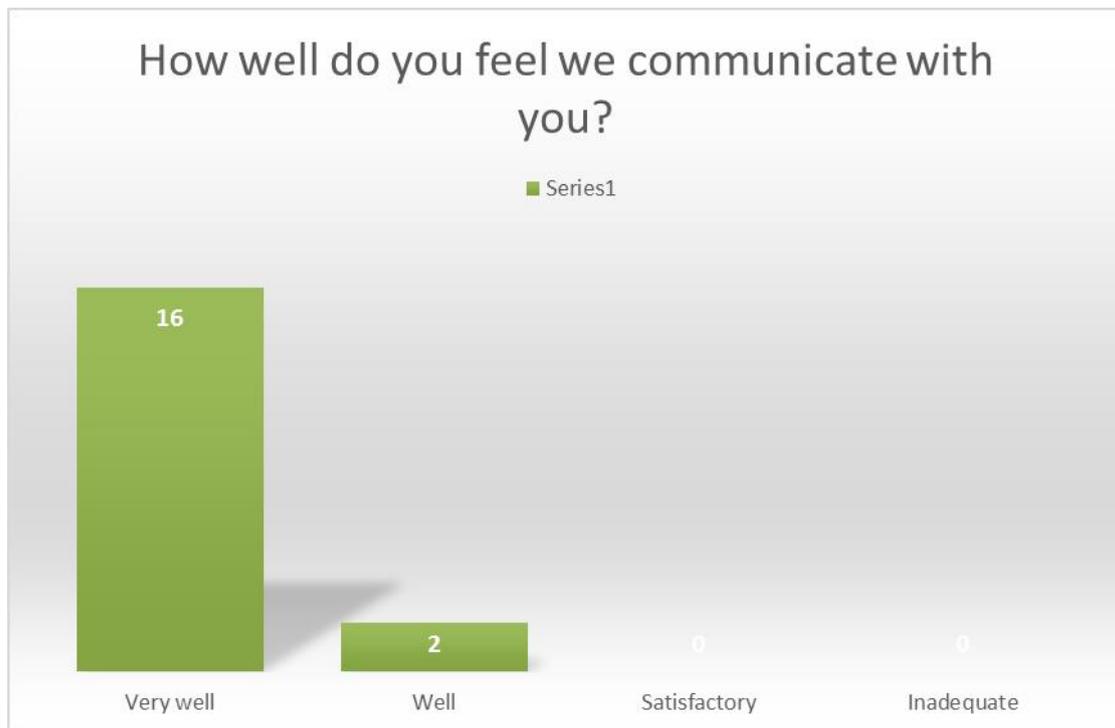
All thought the quality of provision good or outstanding, the majority (83%) said outstanding. We always get good feedback from our stakeholders, particularly mainstream schools, who are grateful that we can put in the extra support and expertise that their pupil needs.

Question 5



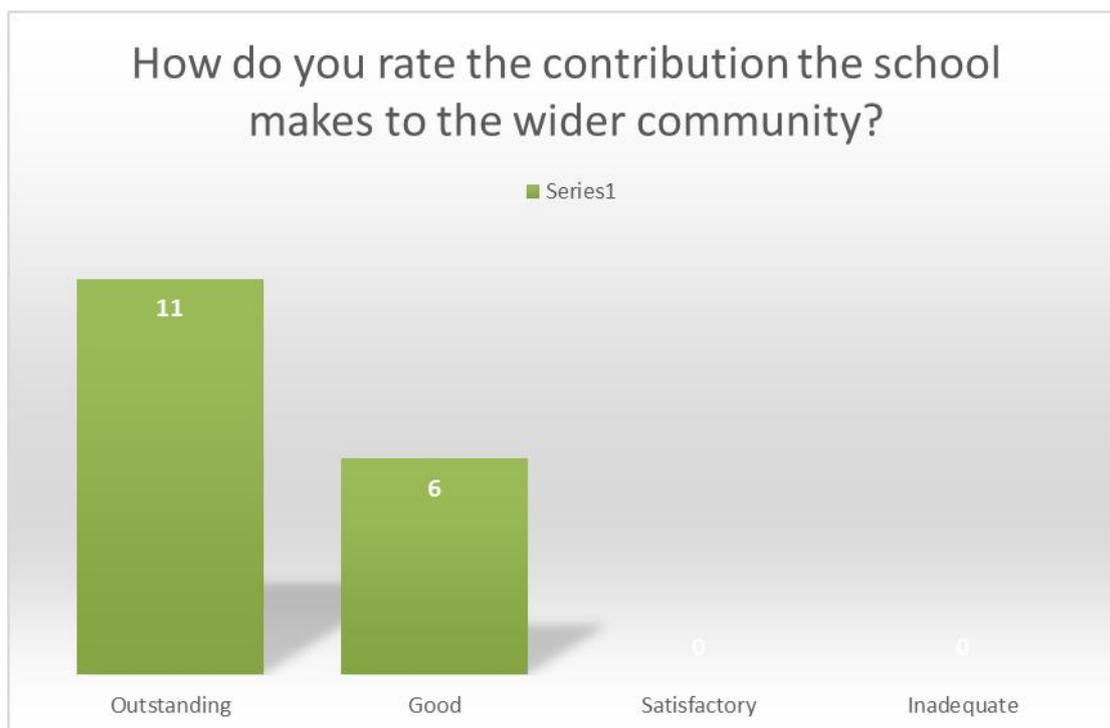
100% of stakeholders felt that the personal development and well being of our pupils was outstanding or good. 78% said outstanding.

Question 6



All stakeholders felt that we communicate well with them with the vast majority (89%) saying it was outstanding. Communication with stakeholders, particularly mainstream schools, CAMHS, ASCETTs and health professionals are essential to our success.

Question 7



All stakeholders felt that our contribution to the wider community was good or outstanding. We do a lot of fund raising events for our community and ensure that even though our pupils have their own difficulties they consider that there are others in need too.

Question 8

We asked whether there was anything that we could do to improve our service. Responses were as follows;

'The service is improving continually by providing for more diverse needs'

'Increased capacity and SEND recording (plans for the local authority)'

'More spaces and a return to the previous admission process'

'More funding'

'No it is all good'

Question 9

Finally, we gave stakeholders the opportunity to make any other comments. Responses were as follows;

'I very much enjoy my association with Maple Medical PRU. He staff go out of their way to ensure that all pupils develop and achieve to the very best of their ability'

'Excellent service and communication. The staff are very supportive of students and the mainstreams they work with. They are very responsive to safeguarding and are a shrine of information'

'Keep up the good work'

'Communication is very important and this has always been excellent'

'Maple has always supported the pupils we place with them incredibly well. It is a pleasure working with them'

'Amazing!'

'Doing a brilliant job. There should be more places like this. It is such a positive place with caring and supportive staff'

'I am very proud of the service. Staff go above and beyond to support and help the pupils'

'The provision of transport is a huge bonus for the YPC. I would be really disappointed if this was taken away'

'Keep up the good work'