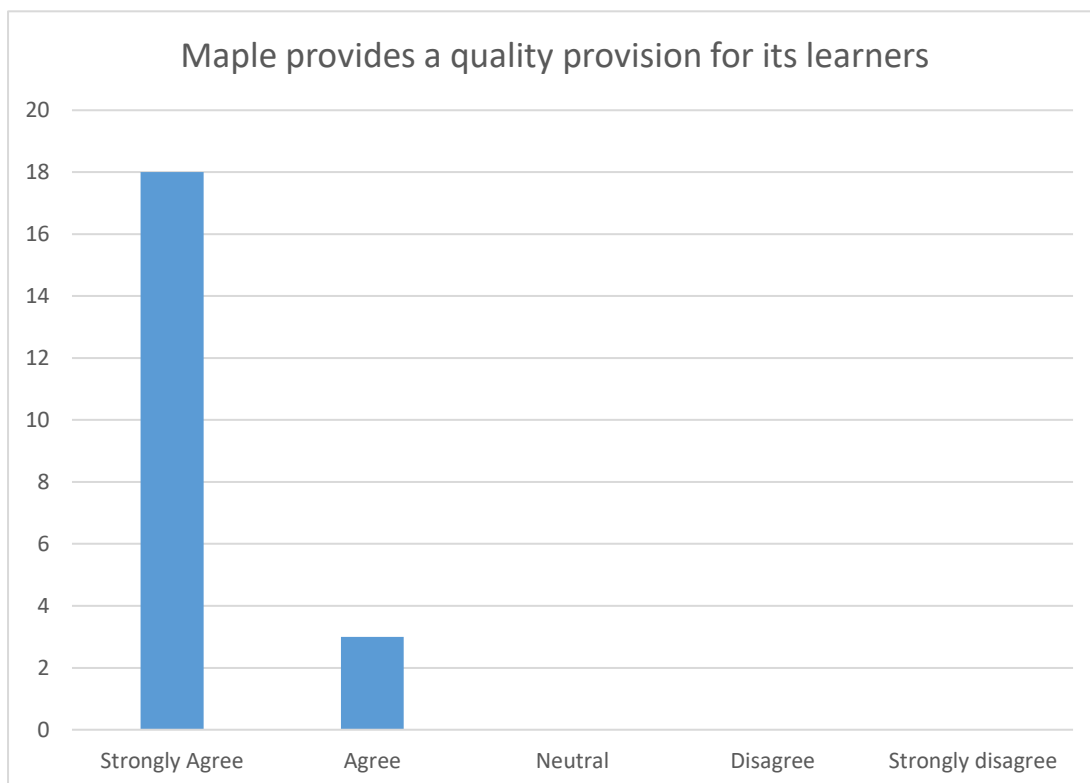


Maple Medical PRU

Stakeholders Survey
2021

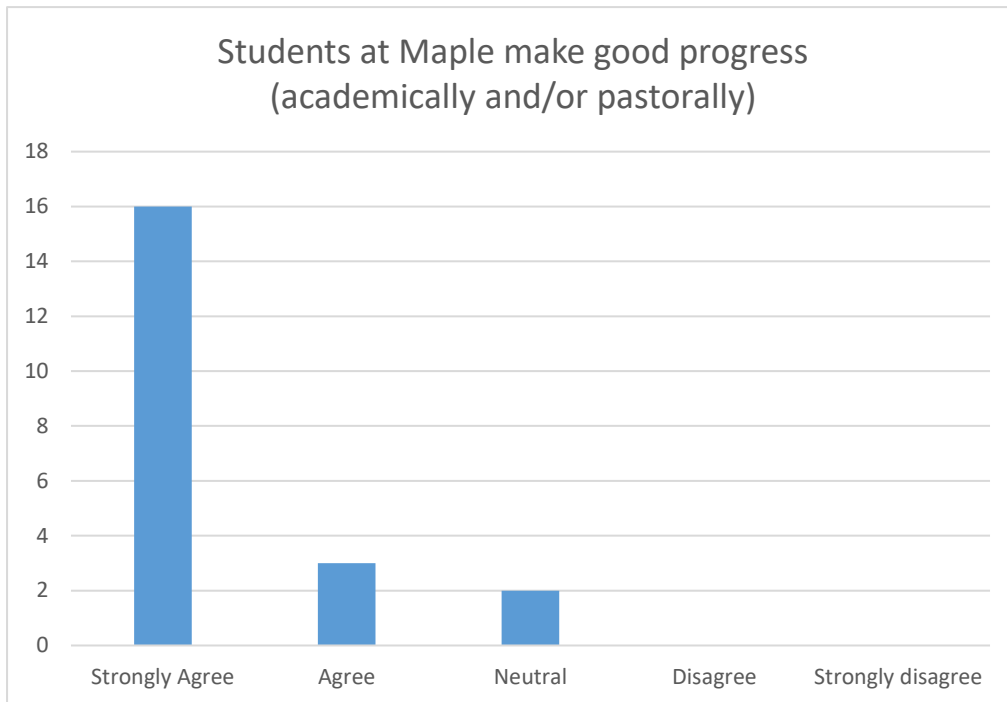
We asked stakeholders to complete a questionnaire on the service that Maple Medical PRU provides. There were 21 respondents from various backgrounds. We had responses from the Management Committee, mainstream schools, health services, CAMHS, the Local authority and others. The following graphs show the responses.

Question 1



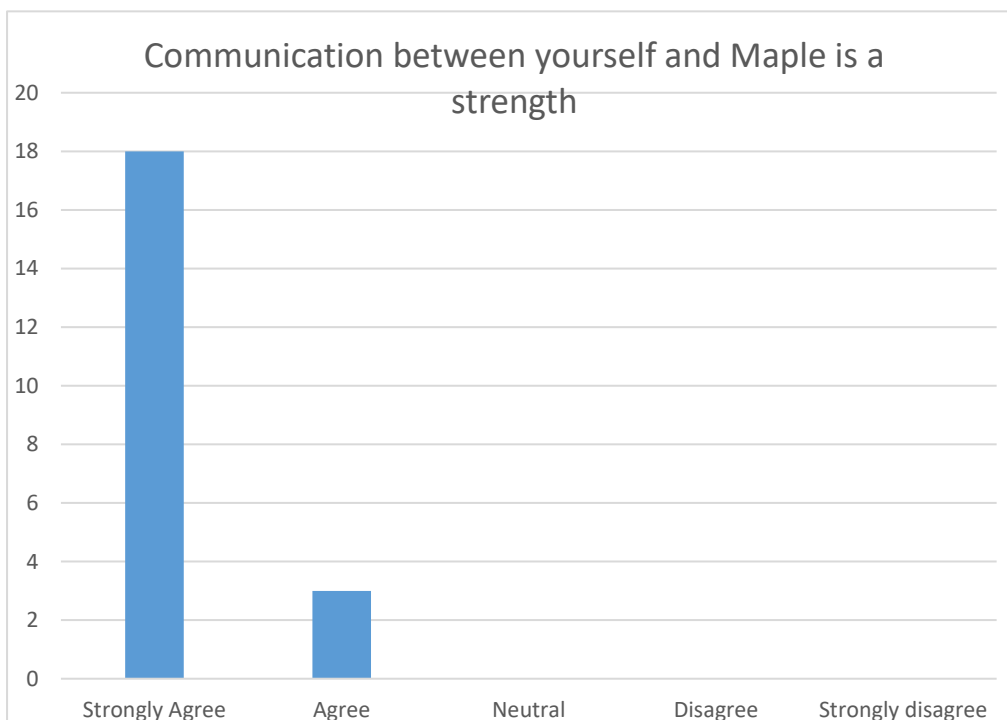
Almost all respondents strongly agree that Maple is a quality provision.

Question 2



Almost all respondents thought that pupils make good progress when at Maple. Only 2 were neutral.

Question 3



Question 4

We asked stakeholders how we could improve the service. Below are some of the responses;

The service is constantly evolving and improving. Continue to strive to maintain a high quality of teaching and learning across the school.

I would like to see Maple expand to offer more students the opportunity to procure quality, supportive, academic provision and nursery places.

I think the website is dated and is difficult to navigate. It does not reflect the excellent work done.

I can't say yet as I have only good things to say about the work they have done and their engagement with the Child protection services over the last few months.

Case studies to show quality of provision and outcomes for pupils.

None, all the staff are great and I have no concerns.

It is very difficult to say how the service can be improved, especially with Covid. Maybe this is something that can be revisited at a later date, but at the moment I think that Maple is extremely supportive to all its staff and pupils under such difficult circumstances.

To be updated on what is on offer for Children and Young people in Doncaster.

They have an amazing team at Maple, the SLT team, teaching assistants and all staff.

Double the capacity.

Continue with half termly meetings.

In response to these comments, we will be looking at improving the website next year and are currently in talks with the local authority around expanding the service.

Question 5

We asked stakeholders to comment on what they think we do well. The following are some of the responses;

Knowing the background and specific needs of individual pupils and using the knowledge to encourage them to progress to the best of their ability.

I have worked with 2 staff members in the recruitment of supply for 1:1 support and class teaching assistants. They are both extremely approachable and have made our staff feel very welcome and at ease in the school. Having kept in regular contact with staff that are currently working at Maple, they have consistently given positive feedback about the working environment and ethos of the school.

Excellent staff, supportive quality teaching and supportive strategies.

There is an excellent awareness of how students are performing and where focus needs to be.

They engage with other agencies and families, look at children as individuals, refer appropriately, commit to working effectively to ensure the safety of children and attempt to understand the full needs of the children emotionally, socially, developmentally and educationally.

There is bespoke support for students with a variety of complex needs, use of resources is maximised, and a supportive staff team with excellent staff development. There is exceptional family support and creative solutions to challenges such as improving attendance, challenging behaviour and breadth of curriculum offer.

The team is child centred, knowledgeable and supportive with great communication. They manage parental relationships well and work well with young people and understand their needs. They support the LA with advice and attend panels to support decision making.

Maple help young people to access provision which they have been unable to do at previous settings and provide online learning for pupils unable to attend provision. They work well with young people and their families and work well with other professionals.

There is excellent communication and the school creates a great learning environment. It's all about the best for our children.

Maple Medical PRU offers outstanding pastoral and emotional support to young people. Staff have a strong moral compass and demonstrate an

unconditional positive regard to all of their students. In addition, staff are relentless in ensuring the safety and well-being of young people in their care. Communication is again an area which I would consider to be exceptional. The staff at Maple work relentlessly to forge positive relationships with young people, parents/ carers, schools and other stakeholders. Without doubt, Maple Medical PRU is a provision that enables young people to flourish and where achievements are celebrated.

Maple has a supportive outreach service, a quick response to student needs and excellent relationships with stakeholders.

I can only comment on the young mums attending as that is my area. Contact with parents of young mums is very good, which in turn encourages the girls to attend as they receive first hand learning of parenting skills

Maple has small class sizes, excellent staff, good communication with all agencies and a holistic view for all pupils.

Maple is good at engaging young people in education with complex needs by providing a bespoke provision plan which is accessible.

In my experience, through my current position and previously position working in a school that linked to Maple, the team are very good at what they do, they are very caring and for vulnerable children this is a positive setting and a good place to help them.

Maple are very confident in the service delivery and therefore sure about the potential for ensuring robust education packages and positive outcomes.

Question 5

Finally, we asked for any further comments and some of the responses are as follows;

I am proud to be associated with Maple. It is a diverse service catering for and providing a high quality of education for pupils who would have difficulty coping in a different setting.

I am really impressed with Maple and their commitment in respect of two very complex children.

Staff and students engage well together to provide a safe and appropriate climate for young people to thrive. The experience and empathy from staff allows the young people in their care to focus on the individual mental health needs of the young people and also a bespoke educational timetable which the young person can feel confident to engage in and strive for full achievements.

Maple have been supportive and provided sound advice for every student we have ever brought to their service. They are a vital part of the Doncaster Educational Services.

A beneficial service for the students that need it as not having it would mean the student would miss out on education.

I have worked with two of the staff for around 9 years now, on & off, & they are both very professional and very good at their jobs, One is the heart beat of the admin team and if she is made aware of something she makes sure that it is communicated with us immediately and chases us until she receives an answer, the other is one of the most caring people I know and is very well placed at this school to help the young people of Doncaster.

I have always found Maple Medical PRU to offer the best possible educational/pastoral outcomes for the C/YP it serves. Staff are always happy to discuss possible referrals and offer advice and guidance at all times. They are very willing to go the extra mile to think 'outside the box' and ensure success.